



Opportunity Center for Employment & Education

If you need help finding work, retraining and upgrading your skills, or applying for public assistance benefits, you can find all these services at one location — the Opportunity Center for Employment and Education (OCE&E) on the North Seattle Community College campus.

- The first all-in-one integrated one stop center of its kind in the state of Washington.
- Designed to provide seamless employment, education and public assistance support to low-income, unemployed and underserved members of our community and their families.
- Integrating separate service delivery systems to create a more successful and streamlined experience to help people achieve self-sufficiency through education and employment

The OCE&E aims to remove the barriers of separate service delivery systems to create a more successful and streamlined experience. Under the roof of the OCE&E, the Department of Social and Health Services, WorkSource Affiliate North Seattle and North Seattle Community College, along with multiple community partners, work together in the most coordinated and integrated way possible to help people achieve self-sufficiency.

What makes this model so unique?

- Three state agencies working together in one building towards a common goal
- Integration, not co-location
- Mandated by Substitute House Bill 2684 (*Feb 2010*) and supported by the legislature
- Supported by the OCE&E Policy Committee which includes: the Workforce Development Council of Seattle-King County, North Seattle Community College, the Department of Social and Health Services, the Employment Security Department

Social Services	Educational Services	Employment Services
<ul style="list-style-type: none"> • DSHS King North Community Service Office (CSO) • DSHS Division of Child Support (DCS) • DSHS Department of Children and Family Services (DCFS) • Community Psychiatric Clinic • King County Public Health Nurse • YWCA Domestic Violence (DV) Legal Advocate • Catholic Community Services Housing & Essential Needs (HEN) Program • Neighborcare Health & Within Reach Affordable Care Act (ACA) Assistance • Asian Counseling and Referral Service 	<ul style="list-style-type: none"> • North Seattle College Workforce Education • Shoreline Community College Workforce Education • 5 College Navigation Programs: <i>Air Washington, Aerospace, Computer Numerical Control (CNC) Machinist, Healthcare Career Pathways & Business Information Technology (BIT)</i> • Goodwill Computer Basics • American Financial Solutions • Neighborhood House Financial Empowerment Center (FEC) 	<ul style="list-style-type: none"> • WorkSource Affiliate North Seattle • CARES of Washington • DSHS Division of Vocational Rehabilitation (DVR) • Veterans Services • YWCA BankWorks • King County Employment & Education Resources • North Seattle College Embedded Career Services & Internship • YWCA Community Jobs

The OCE&E was deliberately placed on a community college campus for several reasons:

- Provide access and familiarity to education to a population of traditionally underserved people that might not consider education as an option
- Provide direct access to services not traditionally found on a college campus in order to help students access, retain, and complete their college training programs
- Provide direct access to enhanced employment services and support in order to help people access living wage jobs

Those using the OCE&E will be given more than the basic service they came to receive; they will be given an opportunity to explore and access services they did not even know existed.